

## Section 10.2: Calling Air Ambulance Transport

Requests for an Air Medical Provider (AMP) will be initiated by the responding units. 811 or the In-Charge will provide you with the landing zone and patient information. Be aware that specific standby events may require different air medical utilization procedures.

The Texas A&M EMS dispatcher should obtain the following patient report from the responding units requesting AMP activation, if available:

1. Age of patient
2. Type of injury or illness
3. Care provided by on scene personnel

For contacting AMP, be sure to use the 1525 line. The following are phone numbers for the closest AMP:

1. PHI Air Medical (Multiple Locations)  
(877) 435-9744
2. REACH Air Medical (Brenham)  
(800) 338-4045
3. Hermann Life Flight (Northwest Houston is closest, but others in Houston area)  
(800) 392-4357  
(713) 704-4357

The following information should be provided to the dispatcher:

1. Identify yourself (Name, Texas A&M EMS in College Station, TX).
2. Advise the dispatcher that you will need AMP activation.
3. The location of the helicopter's landing zone (hover over location on CAD map for coordinates).
4. A call number: (979) 845-1525.
5. Radio channel for the helicopter to respond on (TAM EMS 1 preferred, back-up is BRZ VFD 1).
6. Who the ground contact will be (Radio Call Sign, typically 861).
7. Patient report.

Obtain from the AMP dispatcher the following and relay to crew:

1. AMP Unit Responding.
2. ETA of AMP.
3. Any other pertinent information.

Once crew has been notified of AMP status, the following steps should be taken:

1. Contact UPD and have them respond to the Landing Zone to secure it. They may wish to know the original location of the call to have an officer respond there as well.
2. Contact CSFD to respond to the Landing Zone for landing zone safety.
3. As soon as possible the dispatcher should page the Emergency Administration group notifying them of AMP activation and the location. This is so those personnel can assist with the operation.



When call is complete, the run for the responding ambulance should be canceled as “Call Transferred to Other”. Any other units should be cancelled as an assist.