

Section 10.5: Calling CHEMTREC

This is reserved for HAZMAT emergencies only. Texas A&M EMS will likely not need to contact CHEMTREC (Chemical Transportation Emergency Center), as the responding HAZMAT team will do this. As a preliminary source for information regarding the hazardous nature of spilled substances, consult the 2012 North American Emergency Response Guidebook in the Communications Office.

Telephone number: 800-424-9300

1. When to call CHEMTREC:
 - a. Unfamiliar materials
 - b. Unidentified materials
 - c. Unidentified shipper
 - d. Verification of technical information
 - e. Incident of significant proportions, danger to property and/or life
2. Information required by CHEMTREC
 - a. Accurate name of the products(s):
 - i. Quantity
 - ii. Container type
 - iii. Mixed or single load
 - b. Problem:
 - i. Type of accident
 - ii. Time incident occurred
 - iii. Number and type(s) of injuries
 - iv. Threat to environment
 - c. Contact information:
 - i. Caller name and organization
 - ii. Call-back number and location
 - iii. Location (City/State)
 - iv. Weather and temperature conditions
 - v. Populated or open area
 - d. Shipper:
 - i. Carrier and mode
 - ii. Rail-car number
 - e. Other:
 - i. When the shipper or hazardous material is unknown, provide information on any labels or placards, any identifying markings, container shapes, and any names or numbers on the containers.