

Section 5.7: Emergency Radio Button Activation

All Texas A&M EMS radios are equipped with orange emergency buttons. These are to be used when the crew is in distress and needs immediate assistance. The surrounding departments have these as well and will alert on our console system when anyone presses their emergency button. Due to the positioning of the button it may accidentally be activated. The following is the procedure for handling any emergency activation by any agency on the console system.

1. The radio console is programmed to alert when an emergency button is pressed. This alert consists of a rapid beeping and the flashing of the channel that the radio with the emergency was on.
2. Be aware that our console will alert for all agencies' channels that are programmed into our console.
3. When an emergency alert comes over the console, click the drop-down arrow and select the red cross. Two options will appear:
 - a. **Acknowledge:** This should be selected when the emergency alarm is on another agency's channel. It will silence the alarm on the console but not clear it for other agencies. The "End Emergency Tones" (hand in front of a stop sign) button on the top toolbar may also be used as a quicker method.
 - b. **Knock Down:** This should be selected when the emergency alarm is occurring on a TAMU EMS channel. It will clear the alarm for all agencies monitoring the channel. Do not knock down an emergency alarm for another agency.
4. If the alert is for our agency, silence the alarm using the procedure as noted above and refer to *Section 10.10 Crew Distress* for how to proceed.