

Section 6.15: Master Volume Window

This window is used to adjust the volumes of a call. There are three groups: jackboxes, IRR Playback, Aux Audio.

1. Jackboxes: This tab contains sliders for volume levels for handsets connected to the individual console jackboxes. Our consoles have two jackboxes each.
 - a. Mute Mic: this box can be checked for each handset plugged into the jackbox. When mute is applied, a red LED light will appear on the muted mic on the jackbox itself. This can be useful during training of DITs.
 - b. Each handset's volume can be adjusted by using the "handset #___ receiver." This adjusts how loud or soft you hear the caller.
 - c. The "All handsets mic" adjusts how loud or soft the caller hears us.
2. IRR Playback: This is to never be used.
3. Aux Audio: This is to never be used.