

## Section 7.2: RescueNet Dispatching Windows

There are multiple windows used to perform actions within RescueNet Dispatch. These protocols will give a brief overview of the windows and their uses, for more detailed information refer to the RescueNet user guide.

1. Call Taking: Add pre-scheduled trips or edit the details of any trip.
2. Emergency Call Taking: Create trips for requests for service.
3. Open Work: Lists all trips not assigned to a unit.
4. Vehicle Information: Lists active vehicles to include their location, crew members, and status. Also shows active calls for units, as well as canceled and completed calls when enabled.
5. Trip Summary: displays essential information to include pick-up and drop-off locations, call priority, and medical complaint for the trip that is currently selected in the Open Work, Vehicle Information, or Trip Scheduling modules.
6. Map: displays an interactive map of the service area, including the locations of vehicles, posts, facilities, and trip addresses.